

# The Referral Process

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Referring a patient to Vermilion online - the benefits:

- Fast
  - Easy
  - Secure
  - GDPR compliant
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How to refer:

- Visit [vermilion.co.uk/make-a-referral](https://vermilion.co.uk/make-a-referral)
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Section 1 - Your patient's personal information:

- The date of the referral is populated automatically.
  - Add your patient's name, date of birth, full address, postcode, telephone contact details and email address.
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Section 2 - Nature of the referral:

- Please select the service or services that your patient requires.
  - If you select dental implants, restorative dentistry, oral surgery, endodontics or dental hygiene you will be able to select the location of your choice: either Kelso or Edinburgh.
  - If you select periodontics, orthodontics or CBT: Edinburgh is the only location on offer.
  - If you select anti-snoring: Kelso is the only location on offer.
  - Please complete your patient's referral notes in detail which would include any relevant background detail and the patient's dental history.
  - Please complete your patient's medical history.
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### Section 3 – Your information:

- Within this section, you may select the Clinician of your choice (for dental implants and restorative dentistry only). If your patient needs to be seen quickly, we recommend that you select the “First Available Appointment” option.
- Please add your name, practice address, telephone number and your email address.
- Please update any radiographs or supporting files (accepted files are pdf, jpg, png).
- Please complete any further information as required.
- Send the referral (by clicking on the red Send Referral box at the end of the form).
- The information is encrypted and sent securely to Vermilion via Comodo.
- Once you press submit, you will be able to view a message on your screen confirming that your referral has been sent. This will include the name of your patient, the date of the referral and the referral details.
- You have an option to print this page. You will also receive an email with this information.

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### What happens at Vermilion when we receive your referral:

- Each and every referral is triaged by Dr David Offord (or Dr Grant Mathieson in his absence).
- The referral co-ordinator will contact your patient within 2 working days of receiving the referral to arrange a consultation. At this stage the cost of the consultation will be advised, along with any other relevant information that your patient needs to know.
- We will keep you copied in on all correspondence between Vermilion and your patient.

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If you require any further details on our treatment costs, how to find us, or our privacy policy please look at [vermilion.co.uk](http://vermilion.co.uk)

We always welcome feedback on how we can improve our service. If you would like to give us any feedback or comment on our referral process, please email [referral@vermilion.co.uk](mailto:referral@vermilion.co.uk)

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Edinburgh phone: [0131 334 1802](tel:01313341802)  
Kelso phone: [01573 407 007](tel:01573407007)  
Website: [vermilion.co.uk](http://vermilion.co.uk)

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